LIST OF CLOSE-OUT REMINDERS/REQUIREMENTS

Please be advised that Virginia Code Section 6.1-2.24 requires all settlement records be retained for a 5 year period and 14 VAC 5-395-70 requires records be made available for review during normal business hours.

Following are items which should be addressed as part of closing out your agency operations:

- 1. Clear all outstanding checks by contacting payees, placing stop payments, reissuing checks etc.
- 2. Clear all file balances fund any negative file balances and disburse positive file balances to the applicable party.
- 3. Review funds being held via escrow agreements and determine status and take applicable action.
- 4. Issue all outstanding title polices and remit all corresponding premium to applicable underwriter.
- 5. Develop and implement a procedure to ensure certificates of satisfaction are recorded.
- 6. Continue to reconcile all bank statements on a monthly basis until all items reconciled. (You must be able to account for all settlement related funds)
- 7. Continue to respond to inquires from consumers, broker, lenders, etc. to clear outstanding items. Have agency telephone number forwarded and have agency mail forwarded to a viable address. Work with your underwriter to resolve issues.

Any and all unclaimed funds must be escheated to the Department of Treasury – Unclaimed Property Division. They may be contacted at (804)225-2514 or http://www.vamoneysearch.org/

We will follow-up with you in 180 days to obtain an update.